1 SECTION 75

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3	Partnership Arrangements under Section 75
4	of the National Health Service Act 2006
5	relating to the Commissioning and Delivery of Services
6	in the County of Herefordshire
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10	PARTNERSHIP FRAMEWORK
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11	AGREEMENT
12	Between
13	Herefordshire Council
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14	And
	Herefordshire Clinical Commissioning Group
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16	2013/16
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49	SECTION 75 PARTNERSHIP ARRANGEMENTS
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52	1. NAMES OF STATUTORY PARTNERS
53	Herefordshire Council
54	Herefordshire Clinical Commissioning Group
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57	2. DATE OF AGREEMENT
58	March 2013
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61	3. DATE WHEN PARTNERSHIP IS INTENDED TO START
62	1 st April 2013
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65	4. TITLE OF OFFICER RESPONSIBLE FOR THE PARTNERSHIP
66	Director of People's Services
	Herefordshire Council
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68	Accountable Officer
69	Herefordshire Clinical Commissioning Group
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72	5. CONTACT NAME
73	Chris Baird – Herefordshire Council
74	Mike Emery – Herefordshire Clinical Commissioning Group
75	
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77	6. CONTACT TELEPHONE NUMBER
78	01432 260264 (Herefordshire Council)
79	01432 263787 (Herefordshire Clinical Commissioning Group)
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82	7. WHICH FLEXIBILITIES ARE BEING USED
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83	Lead Commissioning (LC)
84	Integrated Provision (IP)
85	Pooled Budgets (PB)
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103 Summary

Section 75 arrangements are designed to ensure that 'partnerships' are properly constructed and supported within the legislation that permits their use covering essential matters of purpose, governance and accountability, thus avoiding issues of liability or responsibility being unclear at the point of individual assessment or care when staff of one agency act for another body in carrying out its duties whilst under instruction.

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111 Flexibility across health and social care budgets allows resources to be used where they are

most needed. For instance health money could be used for preventative community
 services. The legal freedom for partners through the Section 75 has the potential to make

- service design more tailored to local population needs.
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A Section 75 partnership provides an opportunity to develop integrated care pathways and locally tailored services focused on the individual needs. This allows a seamless transition between service providers e.g. intermediate care services. The arrangements allow commissioning for existing or new services, as well as the development of provider arrangements, to be joined-up. They were previously referred to as Section 31 (1999) Health Act flexibilities.

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123 The specific objectives for implementing Section 75 agreements are:

- to facilitate a co-ordinated network of health and social care services, allowing flexibility to fill any gaps in provision
 - to ensure the best use of resources by reducing duplication (across organisations) and achieving greater economies of scale; and

to enable service providers to be more responsive to the needs and views of users,
 providing integrated services that are not distorted by separate funding streams for
 different service inputs.

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Section 75 partnership agreements, legally provided by the NHS Act 2006, allow budgets to
be pooled between health and social care planners/providers, as well integration of
resources and management structures Most NHS Trusts, Care Trusts and councils have
some form of pooled funding arrangements, with pooled funds amounting to around 3.4% of
the total health and social care budget.

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Legislation was drafted nationally and followed the previous (1999) Health Act. Joint working and the use of legal flexibilities, such as the Section 75 Partnership Agreement, were encouraged through national policy agendas such as World Class Commissioning, 'Strong and Prosperous Communities' (2006), 'Our Health, Our Care, Our Say' (2006),

143 'Putting People First' (2007) and 'Transforming Community Services' (2009).

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The benefits are highlighted, for example, for people with long term conditions where community services rather than residential care settings have most potential to be developed through pooled budgets and joint action plans. Such services have been seen to enhance access to community health professionals such as physiotherapists and speed up the assessment process and distribution of assistive technologies within people's homes.

150 151 There is much consensus that setting up a partnership agreement and implementing

152 organisational change is a complex, labour intensive task which presents challenges for

differing organisational cultures whilst roles and responsibilities are redefined. However,

154 evidence of efficiencies gained by use of Section 75 flexibilities gives incentives to embark upon the route of aligned budgets and integrated arrangements. 155 156 There are promising indications from individual projects that joint working leads to positive 157 outcomes for service users. The impacts of integrated care pathways have been highly 158 commended in localities and include: improved accessibility to intermediate care, 159 occupational therapy, physiotherapy and district nurses; faster rates of assessment, 160 provision of care and installation of home equipment; and reduced use of acute hospital 161 162 services. 163 164 The legal flexibilities provide a clear opportunity for the Herefordshire Council and the 165 Clinical Commissioning Group (CCG) to commission and develop integrated services. The legislation is versatile, leaving localities to shape new systems of governance and provision 166 to suit the capacity of local partners and the needs of their populations. National evidence 167 168 suggests that integrated services have several beneficial outcomes for users and can make efficiency savings by avoiding duplication. 169 170 This partnership agreement enables Herefordshire Council and Clinical Commissioning 171 Group to contribute to the delivery of the Health and Wellbeing Strategy's Vision and Guiding 172 173 Principles: 174 **Vision:** Herefordshire residents are resilient; leading fulfilling lives; are emotionally 175 and physically healthy and feel safe and secure. 176 177 178 **Overall Outcome:** To increase healthy life expectancy, and reduce differences in life expectancy between communities. 179 180 181 We will do this by strategically aligning our resources and redesigning services. This 182 facilitates more fundamental change through a redoubling of effort to manage the demand for formal health and social care interventions by: promoting prevention, self health and 183 184 reablement; helping people who may be at risk of needing health and social care support to remain independent for as long as possible; building the capacity of communities to support 185 186 people in new ways; prioritising the development of services that support people's recovery after an accident or episode of ill-health (including reablement, intermediate care, crisis 187 188 response and telecare); ensuring that personalisation works for those with on-going needs so they are able to plan and direct their own support and have a choice of cost effective 189

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solutions.

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193 1 National and Local Context194

- 1951.1The 2012 Health and Social Care Act, the 2012 NHS Outcomes Framework, the1962012 NHS Mandate and the Care and Support Bill 2012 emphasise that collaboration197between local government and the NHS is crucial to the future success of clinical198commissioning, as part of the wider health and care system locally.
- 1.2 199 Health and Wellbeing Boards play a critical role in bringing together councillors, local authority chief officers, CCGs, the NHS Commissioning Board, Local Area Teams 200 and local communities in partnership to improve health and care outcomes for the 201 local population. This is achieved through collaboration and integrated approaches 202 203 that tackle the wider determinants of health such as transport, housing and 204 education. In Herefordshire the Health and Wellbeing Board is the system leader, and will hold the Council and the CCG to account through an outcome based 205 206 approach to strategic commissioning.

- In October 2012 the Local Government Association and the National Commissioning
 Board signed a Concordat. Together they identified three priorities for 2012/13 and
 beyond:
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shared system leadership

- joint planning
 - sector led improvement and innovation.
- 1.4 Running through all three priorities is a theme of integration – both integrated delivery 215 of services and integrated commissioning of services for children, young people and 216 adults. The aim is to enable partners to join together to design and deliver services 217 around the needs of service users, carers and communities. It is important to ensure 218 that a holistic, whole life course approach is used to commission services. There is 219 220 evidence that the closer integration of resources can secure long term gains in efficiency, quality and productivity. The Operating Framework for the NHS in England 221 2012/13 is explicit about an expectation that the NHS and local government should 222 223 work together to achieve cashable savings and efficiency gains over the longer term.
- In Herefordshire commissioning arrangements have previously been within the 225 1.5 framework of a "deep partnership arrangement" between the Primary Care Trust 226 227 (NHS Herefordshire) and the local authority. These arrangements provide enable a 228 sound foundation for partnership working between the CCG and Council, by establishing 'fit-for-purpose' commissioning capacity which is well placed to respond 229 to current and future challenges. Service users, their carers and the wider 230 231 communities of Herefordshire will continue to experience integrated services that effectively meet their needs whilst making best use of resources. The CCG and 232 Herefordshire Council are committed to sustaining this effective partnership to deliver 233 improved outcomes for local people over forthcoming years. 234
- 1.6 The authorisation of the Herefordshire Clinical Commissioning Group as the statutory commissioning body in April 2013; the development and the implementation of the Health and Well-Being Strategy; personalisation in Adult Social Care and Children with Disabilities all provide an opportunity for effective commissioning that delivers integrated, cost efficient, high quality and sustainable support for the citizens of Herefordshire.
- 1.7 The purpose of the Authorisation process currently being undertaken by the NHS is
 to establish Clinical Commissioning Groups as the new statutory health bodies that
 will have duties and powers to provide care services and to commission health
 services on behalf of their resident populations. The Herefordshire Clinical
 Commissioning Group will have these duties in respect of the residents of
 Herefordshire.
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251 2. Legislative Framework: Partnership Arrangements 252

253 2.1 The Council has duties and powers to commission and provide care to people
254 resident within Herefordshire (the "Resident Population"): under S.74 of the National
255 Health Service Act 2006 (the "2006 Act") which requires local authorities to make
256 services available to NHS bodies acting in its area so far as is reasonably necessary
257 and practicable to enable the NHS body to discharge its functions under this act.
258 Under the Local Government Act 2000 the Council has "Well Being Power" which
259 allows it to do anything it considers likely to promote the economic, social and

- environmental well-being of the area unless explicitly prohibited elsewhere in
 legislation. In guidance, Local Authorities and previously, Health Trusts, have been
 encouraged to consider partnership working by using flexibilities under Section 75 of
 the 2006 Act. These partnership arrangements will in future be made between Local
 Authorities and the Clinical Commissioning Groups.
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 2.2 The arrangements, which have been in use since April 2000, allow for the joining up of commissioning for existing or new services and similarly for the development of integrated provider arrangements. The arrangements are commonly referred to as Section 75 flexibilities and include:
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- Lead Commissioning
- Integrated Provision
- Pooled Budgets
- 275 2.3 The purpose of this Agreement is to provide a robust framework under which
 Herefordshire Council and Herefordshire CCG can undertake partnership working to
 jointly commission and ensure provision of integrated health and social care services.
 This will ensure the agreed strategic direction can be implemented in 2013/14. Local
 priorities will be agreed in line with the Health & Well Being Strategy allowing longer
 term improvements and approaches to be put in place that promote and maintain the
 health of the population of Herefordshire.

284 3. Objectives

- 3.1 The objective of this Framework Agreement is to secure better outcomes through
 effective integrated commissioning of Education, Social Care and Health Services for
 the population. By doing so, the Partners aim to:
 - promote the independence of people (applies to children and families too) through a strategic shift to, health promotion, prevention, early intervention and supported self-management to produce better outcomes and greater efficiency for the health and social care system;
 - focus on helping people who may be at risk of needing health and social care support to remain independent for as long as possible;
 - prioritise the development of services that support people's recovery after an accident or episode of ill-health (including reablement, intermediate care, crisis response and telecare);
 - ensure that personalisation works for those with on-going needs so they are able to plan and direct their own support and have a choice of cost effective solutions;
 - tailor interventions and support services which better understand and respond to the needs of the whole person and those of their carers;
 - make access to education, social care and support services as easy as possible for the people with assessed eligible needs;

312		 ensure that each person who needs education, social care and support
313		services can identify a single professional who has overall responsibility for
314		the arrangements being made to help them, and who is in a position to deal
315		rapidly and effectively with changes in the person's circumstances;
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317		ensure that decisions about the level and nature of the services are made in a
318		manner that is fair and easy to understand, importantly these will be jointly
319		agreed so there is no dispute about one party making decisions which affect
320		the other over such issues as eligibility for care
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322		 promote wide involvement of voluntary and community organisations, patients
323		and service users, professionals and other staff in the development of
324		approaches that promote well-being and prevent the need for acute and
325		intensive interventions;
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327		 facilitate the development of a skilled and motivated health and social care
328		and early intervention workforce, with easy access to high quality training and
329		development opportunities, with clearly defined pathways and
330		communications between health and social care to ensure a seamless
331		customer journey;
		customer journey,
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333		actively involve people using the service and their carers in decisions about
334		their care and proposed developments of services
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336		 maintain good governance and transparency to drive effective partnership
337		working;
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339		 make the most effective possible use of the overall funding and resources
340		available in responding to service users' needs;
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342		• ensure the interdependencies of each partner's strategic plans are addressed
343		in the delivery of better outcomes:
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		a consurption is clarity on decision making and accountabilities for offective
345		 ensure there is clarity on decision-making and accountabilities for effective
346		operation and management of the partnership
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349	4.	Care Groups Served by the Framework Agreement
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351	4.1	Initially, it is intended that this agreement relates to the development of elements that
352		we must do together. The agreement we develop from this set of principles will be
353		used as a template for all future joint working arrangements e.g eligibility for
354		Continuing Health Care or social care funding, particularly governance
355		arrangements, for additional joint working arrangements which may in future include
356		out of hospital/Community Services/community teams for the following group of
357		individuals:
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359		Mental Health Services – all ages
360		Substance Misuse (Drugs and Alcohol) – all ages
361		 Learning Disabilities
		•
362		 Children and Young people with additional and complex needs, SEN and the commissioning and provision of aquinment.
363		commissioning and provision of equipment
364		 Older People – 65+ but covering some 55+ years
	$v2 \Lambda m$	pended 15 May 2013 7

365 Carers – all ages Physical and Sensory Disability - all ages 366 • Children and Young People's Services including early help and support such 367 as paediatric therapies 368 369 4.2 It is proposed that this document provides an overarching agreement in principle 370 371 between Herefordshire Clinical Commissioning Group and Herefordshire Council 372 under which all jointly commissioned services between the partners will be undertaken. 373 374 375 Nature and purpose of Joint Working 376 5. 377 378 5.1 The Herefordshire Council and the Herefordshire CCG wish to continue to achieve integrated arrangements through a process of alignment and joint working rather 379 380 than through the appointment of a lead body and the delegation of functions via a joint commissioning team or through a single formal contract for commissioning 381 382 services. This framework is intended to signal an ambition to facilitate the strategic shift towards preventative approaches and a commitment to the further development 383 384 of effective joint working. Clarity of roles, responsibilities and accountabilities and 385 collaborative ways of working allows the two organisations to work together efficiently and effectively towards their common aims. 386 387 5.2 The 2012 Health and Social Care Bill requires the establishment of a Health and 388 Wellbeing Board to bring together local commissioners of health and social care. 389 390 elected representatives and representatives of Health Watch to agree a joint strategy for improving local health and wellbeing. It places a duty on both organisations to 391 consider integrated approaches to meet this objective. The Health & Wellbeing Board 392 393 will operate at a strategic level approving plans and priorities and promoting strategic coherence. 394 395 396 397 6. **Content of framework** 398 6.1 This framework sets out: 399 400 A commitment to working together and creating a joint culture and vision 401 • 402 • Expectations of ways of working Mechanisms in support of joint working including governance 403 • Opportunities for developing further and arrangements for reviewing 404 • 405 Creating a Culture 406 407 408 6.2 Developing a shared vision and culture and environment to support and encourage joint working is a key factor in achieving effective arrangements. The Herefordshire 409 CCG vision is for a 'high quality, sustainable and integrated Herefordshire health 410 economy with the public and patients at the heart of everything we do'. As stated in 411 412 the Strategic Delivery Plan for Transforming Adult Services 2012-2015, Herefordshire Council's vision for health and wellbeing is: 413 414 415 'Working with people in Herefordshire to live independently and to be safe and well'

- 416 'We will do this by encouraging people, and their communities, to help themselves 417 and, where necessary, ensure access to advice, care and support which is financially 418 sustainable, of high quality, timely, accessible and innovative'.
- 420 6.3 Herefordshire's Yes We Can Plan to support children, young people and families
 421 contains the partnership vision:
- 423 "Our vision in Herefordshire is for children and young people to grow up healthy,
 424 happy and safe with supportive families and carers and to make sure they have the
 425 best education and opportunities."
- The vision for joint working is that by working together, both organisations are
 stronger; can achieve more together; and effectively drive forward the delivery of the
 strategic aims of the Health and Wellbeing Board.
- 431 6.4 Herefordshire Council and NHS have a history of integrated working developed over
 432 the last three years.
- 6.5 The GPs working as the Herefordshire Clinical Commissioning Group will be taking
 on responsibility for commissioning most health services from 1 April 2013 whilst
 local Public Health is transferring and becoming the Council's responsibility. It is
 therefore both timely and necessary to review and refresh the joint working
 arrangements to reflect the organisational arrangements that will be in place from 1
 April 2013 and to ensure that they are fit for purpose to deliver best outcomes in
 future.
- 6.6 This agreement therefore acts as a partnership framework and sets out some
 principles for joint working which bring together the commissioning of key services for
 Adults, Children and Young People. This will ensure we are maximising our ability to
 promote positive lives for everyone in our communities and working together to
 ensure that people receive the services they need, provided in a joined up way
 around them and their families.
- 6.7 This framework expresses a clear aspiration to extend and further develop the joint
 working arrangements including the use of pooled budgets over time to deliver better
 outcomes for our population.
- 6.8 It is proposed therefore that the Council and CCG establish a Section 75 Board. This 453 will oversee the operation of all joint working arrangements, pooled budgets and 454 proposals for further development of the framework, as well as acting as a route to 455 escalate disputes if necessary. The arrangements proposed will ensure that each 456 organisation can fulfil its statutory obligations and also continue to collaborate with 457 other key partners as appropriate. The core membership of this Board will be the 458 459 Chief Officer of the CCG and the Director of People Services supported by Commissioning leads and other functions such as finance and performance. 460
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4637.Mechanisms to support Joint Working464

465 7.1 Under the following arrangements both the Herefordshire Council and the
466 Herefordshire CCG retain their statutory functions. No responsibility or authority is
467 delegated from one party to another.

468 469 <u>Leadership</u>

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Aligned Decision Making

- In order for joint working to be effective, decision making needs to be timely,
 transparent, and unambiguous. Where organisations work together the requirements
 of their separate governance structures and ways of working can inhibit these
 outcomes. To counter this it is essential to maximise the alignment of decision
 making processes.
- The Health and Wellbeing Board will have a system wide focus for Herefordshire
 and will approve strategic plans and priorities, including those for substantial service
 change to benefit the whole population.
- 490 <u>Shared and Coordinated Management Arrangements</u>491
- Appendix B sets out the overall governance structure for the S75. Central to this will
 be the operation of the S75 Board. This will comprise the Director of People's
 Services, the Herefordshire CCG Accountable Officer and support functions to be
 agreed. The remit of the Board will cover performance management and monitoring
 the Agreement and it will report through the CCG Board and Cabinet to the Health
 and Wellbeing Board.
- 498 499 7.6 Joint commissioning groups will be established consolidating the governance 500 structures of both the CCG and the LA and these will be responsible for delivering each aspect of the S75 using whatever flexibilities are deemed appropriate by the 501 502 Partners. Commissioners will focus on outcome based commissioning in the planning and development of services; prepare business cases that outline proposed 503 services, activity and financial implications with identified cashable savings or cost 504 505 avoidance measures. A consistent business case template will be used across the partnership, and will only be presented to the JCG after financial and performance 506 have validated the assumptions used. The JCG's Adults and Children's and Families 507 will endorse any proposals, which will then be presented to the S.75 Board for 508 onward approval through the governance process of the Council and CCG: 509 Cabinet/CCG Board. The JCG's will implement the strategy, priorities and any 510 approved service developments. The JCG's will provide regular monitoring reports to 511 the Sec 75 Board. A standard template containing all the detail for each Section 75 512 has been developed and an example of this can be found in Appendix E of this 513 Agreement for Children's Services. The summary schedule is included in Appendix 514 515 D. 516
- 517 7.7 The Board will initially review any changes in year to the S75 agreement and these
 518 will be approved, where material, by the CCG Board and Cabinet. Further escalation
 519 will be made where necessary to the Health and Wellbeing Board.
- 521 Financial Framework

522 7.8 The Herefordshire Council and the Herefordshire CCG will continue to retain 523 separate accountability for their use of financial resources and will have separate 524 525 director level finance representation and audit arrangements. Apart from pooled budgets where agreed, health and social care funding will be held in separate 526 budgets, although these may be managed in an aligned way to facilitate joint 527 528 approaches. 529 530 7.9 Where practical and cost-effective, shared or hosted financial arrangements, including policies, procedures, processes and staffing will be developed. Audit 531 outcomes will be shared, where they relate to joint areas of responsibility and where 532 533 this would be beneficial in delivering improvements. It is important that resources are identified for inclusion in the S75 at the time of its sign off. However the deployment 534 of these resources will be subject to the normal service development processes 535 536 within both partner organisations centred around the approval of robust business 537 cases. 538 The following principles will be applied in reaching a decision on joint working of any 7.10 539 type which has a financial impact on one or both parties, and are specified in 540 Appendix C: 541 542 543 The proposed arrangement should bring qualitative, productivity or direct financial • benefits which demonstrate a sound return on any investment required 544 545 • The sharing of the benefits between the parties is clearly articulated and agreed The balance of risk between the parties is clearly articulated along with plans for 546 • mitigation or sharing of risk 547 The mechanism for either party to withdraw from the arrangement and the allocation 548 • of responsibility for exit costs and residual liabilities are explicit. 549 The financial principles, mechanisms and frequency of reporting and reviewing 550 • financial and performance are included at Appendix C, and the financial position 551 reported quarterly to the Section 75 Board. 552 553 Alignment of Business Support Systems 554 555 7.11 Where possible, future arrangements should provide an opportunity to maximise the 556 557 efficiency and effectiveness of commissioning arrangements by simplifying crossorganisational working and delivering value for money. 558 559 7.12 Appendix A contains further detailed information on the arrangements and 560 mechanisms to support joint working, namely: 561 562 Care Governance 563 • External Inspection and Monitoring 564 • Eligibility Criteria 565 • Community Engagement, Consultation and Communication 566 • Complaints and investigations 567 • Insurance 568 • 569 Legal Liabilities and Indemnities Data protection and Information Sharing 570 • 571 Freedom of Information • Anti-discriminatory and Equal Opportunity 572 •

573		Publicity
574		Variations
575		Disputes
576		Legal Advice
577		Termination Provisions
578		Miscellaneous
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586	8.	Conclusion
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588	8.1	It is intended that this framework will be in place until such time as the Herefordshire
589		CCG and Herefordshire Council decide otherwise. The framework and its supporting
590		schedules will be reviewed annually by the S75 Board.
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592	8.2	This document reflects the aspiration and commitment of the Herefordshire Council
593		and Herefordshire CCG to maximise the benefits of joint working, and sets out both
594		the intent around joint working and the mechanisms by which this can be achieved.
595		The operation and development of the Framework will be reviewed annually by the
596		Section 75 Board.
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Appendix A

1.CARE GOVERNANCE

The partners will make arrangements to ensure that all service users are safeguarded and their welfare is promoted. The Partners will lead and support the organisation and development of the Herefordshire Safeguarding Children Board and the Herefordshire Safeguarding Adults Board. They will ensure services commissioned have clear safeguarding policies with policies/procedures agreed by the Herefordshire Safeguarding Children Board and the Herefordshire Safeguarding Adults Board.

Partners will ensure services commissioned adhere to safeguarding policies, and procedures which will be made clear in all contracts and framework agreements. These will be monitored and action will be taken where breaches occur.

The Partners will also be able to demonstrate that they have:

- Clear priorities for early intervention (including the use of Common Assessment Framework), safeguarding and promoting the welfare of children, young people and vulnerable adults in their strategic plans
- A clear commitment by senior managers to the importance of early intervention, safeguarding and promoting children, young peoples and vulnerable adult's welfare and the need to work across organisations to be effective in safeguarding the public.
- That the responsibilities to safeguarding and promoting the welfare of children, young people and adults are integral to each member of staff's work and are integrated into Corporate Plans.
- A culture of listening to and engaging dialogue with children, young peoples and vulnerable adults seeking their views in ways appropriate to their age and competency and taking account of these in individual decisions and the establishment or development and improvement of services
- Clear plans (whether corporate or for individual service users) which demonstrate that personalised care is central to all clinical or social interventions
- Clear lines of accountability and governance across the organisation for the provision of services which take account of early intervention, safeguarding and promoting children, young peoples and vulnerable adult's welfare

- Arrangements to work effectively across organisations including clear policies and protocols regarding sharing information to enable staff to safeguarding and promoting the welfare of children, young people and vulnerable adults
- Clear policies to safeguard and promote the welfare of children, young people and vulnerable adults including effective complaints policies, whistle blowing policies and procedures for dealing with allegations against a member of staff or volunteers which members of staff/volunteers are made aware of.
- There are clear care pathways and care plans for times of transitions for children/young people and adults who receive treatment both within and outside Herefordshire.
- Arrangements to ensure all staff receive the appropriate training (and refresher training) to equip them to carry out their responsibilities with regard to safeguarding effectively
- That there is an effective complaints process in place and available to all staff
- That there is a clear equality and diversity statement in place and training is available to staff.
- There is a process for recording incidents, concerns and referrals in relation to children, young people and vulnerable adults and the actions that result from these
- Effectively implemented mental health legislation including the Mental Health Act 2007 and the Mental Capacity Act 2005 and have a system for reporting on the effectiveness of the processes.

2.EXTERNAL INSPECTION AND MONITORING

The Partners will ensure that commissioning arrangements with providers will ensure providers:

- comply with any statutory inspection requirements in relation to Services and will liaise as required with the Care Quality Commission, Monitor, Ofsted and/or other relevant regulatory bodies;
- provide commissioners with appropriate information and data to support the production of any self-assessment or review required by regulators
- provide appropriate access and information to any external body empowered by statute to inspect or monitor the discharge of the Services;

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3. ELIGIBILITY CRITERIA FOR THE PROVISION OF CARE AND HEALTH SERVICES

The Partners will when commissioning:

- ensure that the Government's Guidance on "Fair Access to Care" is fully implemented and that the Eligibility Criteria Thresholds as agreed by the Council are consistently applied
- ensure that they comply with the Eligibility Criteria Threshold for the provision of care

services which can only be changed in agreement with the Cabinet

- ensure that the current National Framework and any regional Guidance on Continuing Care and Funded Nursing Care is fully implemented and consistently applied;
- ensure that the criteria for the provision of Continuing Care and funded nursing care are in line with the NHS Continuing Care Guidance and good practice
- ensure compliance with legislation and policy surrounding Child Protection, Deprivation Of Liberty and Safeguarding and the Mental Capacity Act
- Ensure effective discharge of the statutory responsibilities of the Director of People's Services role.

4.COMMUNITY ENGAGEMENT, CONSULTATION AND COMMUNICATION

From the Commencement Date the Partners will retain their individual responsibility for statutory consultation in relation to Services.

Where any proposed consultation relates to services provided by the Partners outside this Agreement, they agree to work together to establish the arrangements under which such consultation takes place.

The Section 75 Board will consider whether the Partners should undertake joint arrangements for statutory and other consultation which relates exclusively to Services commissioned under this Agreement and the responsibility for any additional costs involved.

The Partners will consult each other before communicating with representatives of the media, Members of Parliament and the public generally in relation to any issues which might arise in relation to the Services. Where any action or omission of the CCG or the Council relating to Services is, or is likely to be, the subject of media comment, the Partners will endeavour to consult each other prior to making any response to the media, Member of Parliament or the public.

The Partners will work to the principles and definitions set out in the Community and Public Involvement Strategy for Herefordshire in all aspects of public involvement in commissioning and service development.

The Partners will work to principles of best practice in all commissioning and contracting with external agencies including the principles and definitions set out in the Voluntary Sector Compact in all aspects of work with the Third Sector.

5.COMPLAINTS AND INVESTIGATIONS

Subject to statutory requirements, the Partners will deal with complaints about Services commissioned in accordance with the complaints procedures of the Host Partner of the Services concerned (which shall include where appropriate the jointly agreed protocol for PCT and ASC in 2009 in line with the new legislative requirements) and the procedures of the CCG for the Purchase of NHS-Funded Nursing Care. Complaints made in respect of Continuing Healthcare and about health care staff shall be dealt with in accordance with the Complaints Procedure of the CCG.

Upon notification of an investigation to be undertaken by any Ombudsman, each Partner will use their best endeavours to ensure that the provider of the Services responds to requests for information and/or interview within time limits set by the Ombudsman and provide access to relevant records.

The Partners will ensure that all safeguarding complaints are investigated in line with the Partners statutory responsibilities and best practice. The outcomes of the complaints and the investigations will be reported to the appropriate bodies, including progress against any remedial actions.

The Partners will keep these arrangements under review with the aim of establishing a fully integrated process for handling all complaints about Services.

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6.INSURANCE

The Partners shall follow the Guidance and Protocol which was issued by the Department of Health in respect of claims associated with NHS bodies and local authorities implementing partnership arrangements under Section 31 of the Health Act 1999 and any future Guidance issued under Section 75 of the 2006 Act.

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7.LEGAL LIABILITIES AND INDEMNITIES

In this section reference to a Partner includes its employees, agents or subproviders/contractors.

CLAIMS WHICH RELATE TO EVENTS BEFORE THE COMMENCEMENT DATE

The Partners shall not be responsible under this Agreement for any legal liabilities to third parties arising from the other's provision of Services prior to the 1st April 2013except where such responsibility is transferred by statute.

CLAIMS WHICH RELATE TO EVENTS DURING THIS AGREEMENT

Save in so far as otherwise prescribed by statute each Partner will keep the other indemnified against any damages, claims, liabilities costs and expenses arising from a breach of this Agreement or from negligence in the commissioning of Services for which

they are the responsible Host Partner save to the extent that the damages etc. arose from the other Partner's negligence or breach of this Agreement.

CLAIMS WHICH RELATE TO EVENTS BOTH BEFORE AND AFTER THE COMMENCEMENT DATE

Where a claim is made after the 1st April 2013 in respect of a matter that relates to events both before and after the 1st April 2013, such a claim will be managed by the Host Partner for the Service concerned. Each Partner agrees to provide assistance, access to records (subject to the provisions of the Data Protection Act) and personnel free of charge within a reasonable time limit in connection with the claim. The Partners agree to use their best endeavours to reach agreement on the apportionment of any liability arising in consequence thereof and if they cannot agree the dispute resolution provisions of section 29 will apply.

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8.DATA PROTECTION AND INFORMATION SHARING

When it obtains access to Personal Data (as defined in the Data Protection Act) obtained by or in the possession of any other Partner, each Partner and its employees will duly observe all their obligations under the Data Protection Act which arise in connection with this Agreement.

The Partners agree that any sharing of information about Service Users in order to improve the quality of care commissioned shall be subject to the Data Protection Act, the Information Sharing Memorandum of Understanding and the joint Generic Information Sharing Protocol between the Council, the PCT and the Trust, dated 24th January 2008 as amended from time to time by the Integrated Governance Committee. The Protocol applies to disclosures where consent has been obtained. (need to check that the information sharing protocol needs to be re-signed)

Guidance for disclosing without consent is contained in The Risk of Harm Protocol and/or The Crime and Disorder Protocol, and is posted on the intranets of both the CCG and Council, along with the agreed joint Information Sharing Policy.

Subject to the following provisions of this section the Partners shall work together to establish effective arrangements to permit and control the exchange of information to support the Partnership Arrangements.

Each Partner shall use its best endeavours to keep in strict confidence (and shall bind its employees and agents to keep in strict confidence) any personal or other information of a confidential nature relating to this Agreement.

Neither Partner shall use or disclose any such personal or confidential information other than as permitted by the Data Protection Act.

Without prejudice to any other provision of this Agreement, each Partner shall at times comply with the requirements of the Data Protection Act in respect of any personal data howsoever acquired or processed for the purposes of, or in the operation of, the Partnership Arrangements and no personal data collected or processed for any purposes connected with this Agreement will be disclosed to any other person otherwise than in strict accordance with the provisions of the Data Protection Act

Each Partner shall secure that it has notified the Information Commissioner in respect of any personal data processed by it for the purposes of this Agreement.

Each Partner shall ensure that in order to process any information for the purposes of this Agreement lawfully and fairly in accordance with the first data protection principle that it shall notify the subject of such personal information of the purposes for which it is gathered and for which it may be disclosed. Where necessary, the Partners will obtain the consent of Service Users and other data subjects to disclose personal information to be used for the purposes of this Agreement.

Any data disclosed by a Partner to the other for use in carrying out the purposes of this Agreement will be held and processed strictly in accordance with the Data Protection Act and any common law obligation of confidentiality.

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9.FREEDOM OF INFORMATION

The CCG and the Council both being public bodies are subject to the Freedom of Information Act 2000 ("the Act"). In compliance with the Act the Partners agree that requests under the Act will be dealt with as follows:

- When the request is received by a Partner (the Receiving Partner) that Partner is responsible for the reply to the request.
- However, if the request relates solely to information held by the other Partner the request will be transferred to that Partner for response;
- If the request relates to information being held by one Partner on behalf of another Partner the Partners will consult on the request but the responsibility for the request will remain with the Receiving Partner.

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10.ANTI-DISCRIMINATION AND EQUAL OPPORTUNITY

In Commissioning the Services, the Partners shall:

- adopt and maintain anti-discriminatory and equal opportunity policies and practices and shall provide copies of all such policies to the other Partner promptly on request;
- take account of the Human Rights Act 1998 and in performing the Agreement not do anything in breach of that Act.
- Have due regard for the requirements of the public sector equality duty as contained in Chapter 1 Part 11 of the Equality Act 2010.

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11. VARIATIONS

This Agreement may, following consultation with the Health and Wellbeing Board, be varied by the Partners at any time by agreement in writing and such variations may include the revision, deletion or addition of Schedules for the-commissioning of Services. Any variation involving this Agreement arising from the Partners entering into a partnership arrangement for the commissioning of a new service, shall require the variation of Section 7 to include the functions required to be delegated for the commissioning of such new service.

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12.DISPUTES

In the event of a dispute in relation to this Agreement which cannot be resolved by the S75 Board within 16 weeks of the dispute arising it will be referred for a resolution to the Chief Officers of either organisation.

Should the Chief Officers then consider it appropriate, they may refer the dispute to the Local Government Association or the Local Area Team (LAT) for a recommendation. If a Partner does not accept the recommendation or if one is not made only then may it commence legal proceedings.

Each organisation is accountable to its statutory body for all financial commitments in line with any identified risk sharing agreements. Any major issues that cannot be resolved equitably will be referred for resolution to the Local Government Association or the LAT.

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13.LEGAL ADVICE

Either Partner may obtain their own legal advice on any aspect of this Agreement. 14.2 Under the NHS Bodies and Local Authorities Partnership Arrangements Regulations 2000 there are a number of criteria which have to be fulfilled before a partnership agreement can be entered into.

The partnership must be likely to lead to an improvement in the exercise of NHS a) and/or Local authority health functions.

(b) The partnership arrangements must fulfil the objectives of the health improvement plan of the Health Authority in whose area the partnership is to operate. With the abolition of Strategic Health Authorities it is not clear if this criteria remains relevant.

The partners must undertake a joint consultation of persons likely to affected by the (C) proposed arrangements. Therefore the Council and the CCG should consider whether any persons are likely to be affected by the arrangement or that it is purely an administrative measure with no effect on service users.

14.TERMINATION PROVISIONS

Within 13 weeks of termination of this Agreement any surplus or uncommitted monies held in a Pooled Fund shall be returned to the Partners pro-rata their contributions to the Pooled Fund during the 12 months' period preceding termination subject to a retention or additional contributions of sufficient funds by Host Partners to:

(a) meet continuing contractual commitments incurred under this Agreement;

(b) make suitable alternative arrangements for Service Users and

(c) subject to section 15.5 below and complying with their policies on finding suitable alternative employment within their organisations, to cover the costs of any unavoidable redundancies, the amounts of such retention or additional contributions to be determined in accordance with section 13 in the event of disagreement.

If a Partner grants the other Partner permission to use vehicles, equipment, furniture or other assets the permission will terminate at the end of this Agreement and the assets shall be returned to the Partner that owns them unless otherwise agreed. The Partners will have agreed inventories and schedules of condition for transferred assets and the assets will be returned at the end of this Agreement in as good a condition as at the start, fair wear and tear accepted or replacement assets will be provided.

Premises will be returned in accordance with the terms of the lease or licence for their use, including with the terms of the existing lease between the Partners of the premises at Belmont, Plough Lane and Brockington the terms of which are available from the Council's Legal section.

Confidentiality and data protection obligations shall survive termination of this Agreement.

In the event of termination, Partners will still be responsible for any indemnity given under this Agreement for a claim arising from a matter that occurred prior to termination.

The Partners will ensure that any alternative arrangements made with third parties for Service Users following termination of this Agreement will be in accordance with Guidance and Directions applicable to the transfer of employees and to the protection of pension rights.

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15.MISCELLANEOUS

No forbearance or delay by either Partner in enforcing its respective rights will prejudice or restrict the rights of that Partner, and no waiver of any rights or of any breach of a contractual provision will be deemed to be a waiver of the right to subsequently enforce the same right in relation to a different matter or to enforce any other right or to be a waiver of any other breach.

Any notice required to be given under this Agreement shall be in writing and may be served by sending the same by hand delivery or by first class post to the other Partner at the address given in this Agreement, for the attention of their Chief Officer or at such other address as a Partner may notify to the other Partner for the purpose of such service.

This Agreement does not give rights to any other person under the Contracts (Rights of Third

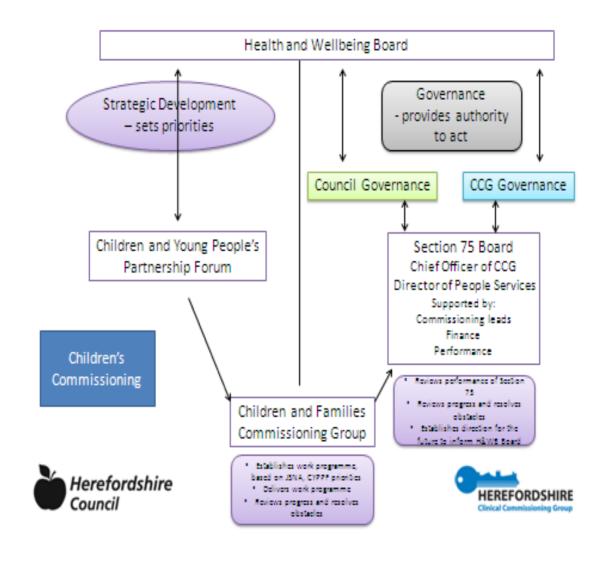
Parties) Act 1999.

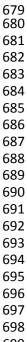
Subject to the prior consent of the Partners, this Agreement and the documents referred to in it are made for the benefit of the Partners and their successors and permitted assigns, and are not intended to benefit anyone else.

Subject to Clauses 16.6, 16.7 and 16.8, neither Partner may assign, transfer, charge or otherwise dispose of any interest in this Agreement without the prior written consent of the other Partner.

The CCG and the Council hereby acknowledge and agree that this Agreement and any other agreement in connection with these partnership arrangements to which both the CCG and the Council are a Partner shall be binding on, and shall ensure to the benefit of, the CCG and the Council and their respective successors and permitted transferees and assigns.

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677	Appendix B			
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- 701 **Appendix C – Financial Arrangements** 702 703 704 1) Budget Setting a) Budgets will run for a full financial year from 1st April to 31st March and will be 705 reviewed and agreed annually by both parties, and will be formally approved the 706 authority and CCG 30 days prior to the start of each financial year. 707 b) The agreed budgets will be formally approved by both parties in accordance with the 708 709 reporting arrangements outlined in this agreement preferably before the start of the 710 financial year, but within 3 months of the start of the financial year. c) Budgets agreed retrospectively will be deemed to be in effect from 1st April of the 711 financial year unless an alternative commencement date is jointly agreed by both 712 parties and ratified by the board. 713 d) In the event that internal cost reductions or efficiency schemes of either party will 714 give rise to a reduction in contributions to the S75 agreement this should be notified 715 in writing to the board and other partner no later than three months before the 716 commencement of the financial year in which the reduction will take effect. This is to 717 enable effective alternative financial arrangements to be put in place. 718 e) In the event that budgets are not jointly agreed prior to the start of the year financial 719 year a provisional budget will be agreed and finalised within 3 months of the start of 720 the financial year. 721 722 f) In the event that financial agreement cannot be reached on funding for a particular service within the period specified that service will cease to be part of the s75 723 arrangements, at the end of the 3 month provisional budget period. 724 a) The joint budget setting discussions will consider and agree on the impact of the 725 section 75 budgets of: 726 i) Inflation assumptions 727 ii) Demographic or other population assumptions 728 729 iii) Efficiency or cost savings requirements from either party 730 iv) Any other changes having a financial impact on the budget under consideration h) The authority will provide details of planned expenditure on S256 funds within the 731 same timescale to the HCCG to provide assurance that funds will be disbursed on 732 activities of joint benefit to both health and social care. 733 2) Budget Monitoring and Reporting 734
 - a) Each party has a duty to remain within the budget set. All parties will endeavour to
 maximise Value for Money and efficient and effective use of funds.
 - b) A quarterly finance and budget review meeting will meet to consider cumulative
 expenditure and income and projected expenditure and income for the remainder of
 the year for the S75 budgets.
 - c) The local authority will also provide a quarterly summary of actual and planned
 expenditure on the S256 funds passported from the CCG to the LA.
 - d) Where specific services have a monthly reporting schedule (eg Complex Needs)
 these reports will be distributed to partners and form part of the overarching quarterly
 finance report.

- 745 e) Prior to the guarterly finance meetings the responsible partner will produce a report detailing year to date income and expenditure vs budget and projected outturn 746 together with a narrative reporting on current financial performance and any 747 anticipated movements. The report should flag any under or over spends as soon as 748 they emerge with the reasons for the changes so that action can be taken to mitigate. 749
- f) Following the quarterly finance meetings a consolidated finance report will be drafted 750 for presentation to the next board meeting. 751
- 752 g) UNDERSPENDS
- 753 In the event that a service is likely to deliver an under spend this will be i) monitored and reported. At the end of the financial year the under spend will be 754 755 shared between the partners in the ratio of contributions agreed for the service.

h) OVERSPENDS 756

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- No service is expected to overspend its budget but in the event that an over i) spend is predicted to arise the responsible partner should take whatever mitigating action is practicable to minimise the impact on the budget.
- 760 ii) In the event that the over spend (or income shortfall) cannot be fully mitigated the risk share arrangements must be agreed in the guarterly finance review meeting. 761 762 The default will be that the risk share is in the ratio of partner's contributions to the service, unless the over spend has arisen through the specific demands of 763 either partner in which case the partner responsible for the over spend bears the 764 765 full additional cost.

766 3) Contract Variations

- a) In year contract variations will be actioned where fixed budget contributions have been agreed by both parties to under / over spend.
- b) In year contract variations will also be raised where both parties agree to the 769 commencement of a new service from a date other than 1st April of the financial year. 770
- c) Or termination of a service where both parties agree a service will change or 771 772 terminate prior to the end of the financial year.

773 4) Payment of Contributions

- 774 a) All partners are expected to make contributions promptly (including transfer of S256 moneys) ie within 30 days of commencement of financial year for pooled budget 775 arrangements (or start date if not full year arrangement), or of receipt of funds (S256 776 monev). 777
- 778 b) All invoices to be settled within 30 days of issue. In the event that an invoice is disputed and remains unresolved after 60 days this should be raised for resolution at 779 780 the next quarterly finance review.
- c) Either party may reserve the right to charge late payment interest in the event of 781 invoices not being paid by the due date 782

5) Year End and Audit Arrangements 783

- a) Accounts will be produced under accruals accounting methodology. 784
- b) Both parties will provide final financial reporting information in accordance with the 785 financial reporting timetable and requirements of both parties. 786
- c) A final outturn report for all S75 expenditure will be prepared and presented to the 787 Board within 3 months of the year end. 788

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- Access to financial information will be made available to the auditors of either party as required.
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793 **6) VAT**

- a) The VAT regime applied will seek to maximise the recovery of tax incurred within
 these arrangements.
- b) The Parties will jointly endeavour to minimise the complexity of VAT and other
 taxation.
- c) The Parties shall comply with HM Customs and Excise guidance dated March 2003
 in respect of the pooled fund. The Council shall consult with HM Customs and Excise
 to agree an appropriate scheme for recovery of VAT.

801 7) Termination of Services

In the event that one party gives notice to withdraw from contributing to a service included within the S75 arrangements notice must be given in writing and 3 months prior to any change taking effect. In the event that the withdrawal results in the necessity to make staff redundant or incurs other costs solely arising from the termination these costs will be borne by the partner withdrawing unless the agreement to terminate is mutual in which case the costs will be borne in ratio to the partners

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827 Appendix D

828 Section 75 Summary Financial Schedule between Clinical Commissioning Group and Herefordshire

829 Council 2013/14

830 Section 75 Summary Schedule – Agreed Value Arrangements

Ref	Service Area	Description	Estimated Annual Value 20 13/14 (£)	Total Budget (Gross) (£)	Lead Responsible Officer
1	Adults	Carers Hub	50,000	225,380	HC Lead Commissioner
2	Adults	Community Equipment Store – CCG 30%	164,470	548,230	HC Lead Commissioner
4	Adults	Bed at Broomyhill	104,602	N/A	HC Lead Commissioner
6	Adults	Contribution to Adults Safeguarding Board		твс	HSCB/HSAB Business Manager
7	Children	Complex Needs Solution	494,190	3,459,330	Head of Provider Services (Additional Needs)
8	Children	Contribution towards Children's Safeguarding Board	45,203	208,754	HSCB/HSAB Business Manager
	TOTAL	1	858,465		1

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832 <u>Summary of funding received by CCG from Herefordshire Council</u>

Ref	Service Area	Description	Estimated Annual Value 2013/14 (£)	Total Budget (Gross) (£)	Lead Responsible Officer
27	Adults	Contribution towards MIND contract	152,463	ТВС	CCG Lead Commissioner
28	Adults	Contribution towards Alzheimers contract	36,352	ТВС	CCG Lead Commissioner
29	Adults	Kington Court	366,318	ТВС	CCG Lead Commissioner
	TOTAL		555,133		

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Ref	Service Area	Description	Estimated Annual Value 2013/14 (£)	Total Budget (Gross) (£)	Lead Responsible Officer
24	Adults	Reablement DOH Passport funded	ТВС	ТВС	HC Assistant Director
25	Adults	To support Social Care DOH Passport funded	3,151,863	3,151,863	HC Assistant Director
26	Adults	Winter Pressures	ТВС	ТВС	HC Assistant Director

S256 Arrangements – Funding from National Commissioning Board to Local Authority via Clinical Commissioning Group

Pooled Budget Arrangements – Overall Budget Totals

Complex Needs	Budget Value 13/14	Lead Responsible Officer
Education	1,482,570	Head of Provider Services (Additional Needs)
Children's Social Care	1,482,570	Head of Provider Services (Additional Needs)
Health as above	494,190	Head of Provider Services (Additional Needs)
Total Budget CNS	3,459,330	

Proposed Pooled Budget from October 2013 (indicative full year from Herefordshire Council)

Short Breaks	Budget Value 13/14	Lead Responsible Officer
Children's Services	543,000	HC -Head of Children's Commissioning
Health	813,000	CCG - Clinical Programme Manager
Total Budget Short Breaks	1,356,000	

850 Key Points

- Funding from CCG to local authority confirmed as £903,668 but may be in year variation for new pooled budget arrangements.
- Funding from local authority to CCG of £555,133, at 12/13 budget but inflation assumptions to be confirmed by CCG.
- Pooled budget for Complex Needs confirmed at £3,459,330.
- New pooled budget for short breaks services to be introduced from October 2013,
 indicative full year pooled budget £1.356m but subject to confirmation and in year pro
 rata adjustment.
- Still awaiting details of re-ablement funding for 13/14
- Interpreting costs now held by Local Area Team.

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865 Appendix E – Example of Detailed Schedule

	SECTION 75 -		
S75 Service Line reference and Description	18	Children's	
Lead Partner	Budget Holder	Annual budget	Reporting Period
Herefordshire Council	Herefordshire Council	£45,203	Apr-13
Overview of Servic	e Provided		REPORT APPROVED BY
Safeguarding Childre	en Board, along with the Board's	statutory responsibility to resource Herefordshire s other partners, in terms of appropriate n and effective	e Signature
Safeguarding Childro attendance and finar		s other partners, in terms of appropriate g and effective.	e Signature
Safeguarding Childro attendance and finar	en Board, along with the Board's nee to enable HSCB to be strong	s other partners, in terms of appropriate g and effective.	e Signature
Safeguarding Childre attendance and finar Details of main res Financial:	en Board, along with the Board's nee to enable HSCB to be strong ponsibilities within the service s responsibility equitably with other services and the service strong st	s other partners, in terms of appropriate g and effective.	

Financial:

The CCG should contribute to the Board at the level agreed by all parties, based upon the agreed budget for the year and the proportion of the budget made by health in previous years. Based on figures from previous years it is likely that the CCG will contribute 23-30% of the Board's total budget. In 13/14 this amounts to £45,203.

Personnel:

Members of HSCB should be people with a strategic role in relation to safeguarding and promoting the welfare of children within their organisation. They should be able to:

- speak for their organisation with authority;

- commit their organisation on policy and practice matters; and

- hold their own organisation to account and hold others to account.

Details of monitoring mechanism

Financial Contiributions to the Board are made once a year, in April and will be invoiced by the Board's Business Unit. Personnel Contributions will be monitored by the Board's Steering Group in terms of attendance and actions taken from meetings.

Details of payment mechanisms

The Board's Business Unit will invoice the CCG for their agreed contribution annually, in April.

Outcomes Ex	cpecte	d		Outcome	Measurement	Criteria	Date:			
		Description	Measure Owner	Target measure	Frequency	Tolerance	Current Forecast	Achieved to Date	Balance to Achieve	RAG status
Quantifiable	1	Annual Financial Contribution at a level agreed by the Board.	Dave McCallum	tba	Annually	0	-	-	-	Complete
Quantifiable	2	Regular attendance at Board meetings and appropriate sub groups	Jo Davidson	100%	Quarterly	80%	-	-	-	On track
Quantifiable	3									Behind target

Quantifiable	4						Not achieved
Quantifiable	5						Not
			Measure Owner	Success Criteria	Frequency	Tolerance	
Qualitative	1						Complete
Qualitative	2						On track
Qualitative	3						Behind target
Qualitative	4						Not achieved
Qualitative	5						Not started
ADDITIONAL I	NFORM	ATION					
RISKS							